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<http://hoteltrainingtools.com/>

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manuals, etc. Hotel front desk personnel. Hotel management. H tells It explores the core concepts of front office operations and management and uses

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What are the standard operating procedures of a -

The new trend in the front office department of hotel operations is to make Hotel Standard Operating Procedures manual of the front desk staff to

http://www.answers.com/Q/What_are_the_standard_operating_procedures_of_a_hotel_front_office

Front office - Wikipedia, the free encyclopedia -

Front office/ reception is the mirror of the hotel. The function of the front office is to directly get in touch with customers.

http://en.wikipedia.org/wiki/Front_office

How to Guide Guests to Front Desk - Free Hotel -

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http://www.hp-hotels.com/resourcefiles/document_library/gm-items-11/sop-manual-34/operations-manual-734.doc

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<http://www.slideshare.net/leinojlopez/front-office-deptjob-24409150>

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